

Voluntary Product Accessibility Template (VPAT)

Compliant

Learn more about Conduent and Section 508 at our website: <https://www.conduent.com/government-healthcare-solutions/>

More about the Health Enterprise MMIS

Summary Table – Voluntary Product Accessibility Template (VPAT)

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not applicable	Health Enterprise MMIS is a remotely hosted web application that is accessed from the Internet Explorer or Firefox web browser at the user location.
Section 1194.22 Web-based internet information and applications	Supports	The product is compliant with Rule 1194.22.
Section 1194.23 Telecommunications Products	Not applicable	The product is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	The product is not a video or multi-media product.
Section 1194.25 Self-Contained, Closed Products	Not applicable	The product is not a Self-Contained Closed Product.
Section 1194.26 Desktop and Portable Computers	Not applicable	No computer is sold as part of the product. Health Enterprise MMIS is a hosted web application.
Section 1194.31 Functional Performance Criteria	Supports	The product is compliant with Rule 1194.31.
Section 1194.41 Information, Documentation, and Support (Added by Conduent) This rule covers accessibility of documentation, training and support for IT products. Conduent includes rule 41 in all its assessments.	Supports	The centralization of documentation, training, and support services for most Conduent products allows us to achieve compliance across the corporation.

<https://mmis.nd.gov/portals/wps/portal/AccessibilityCompliance>

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Comments: Non-text elements, including audio, that are required for comprehension of content or to facilitate navigation are present, and text equivalents are assigned.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Comments: Enterprise does not include multimedia content in the Web portal.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Comments: Enterprise does not use color as its sole mechanism to convey information. Authors assign visual effects such as color through the use of Cascading Style Sheets (CSS).
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Comments: Web pages use style sheets and can be read accurately by browsers that do not support style sheets and by browsers that have disabled the support for style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Comments: No image maps with active regions are used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Comments: No image maps with active regions are used.
(g) Row and column headers shall be identified for data tables.	Supports	Comments: Enterprise uses HTML 4.0 table accessibility tags and attributes to provide assistive technologies with information about a data table's structure.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	Comments: Data cells and header cells are associated using appropriate tags according to the language used.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Comments: Frames possess labels that facilitate frame identification and navigation.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Web pages do not use (avoid) flashing elements. Comments: Web pages do not use flashing elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site	Supports	Comments: Text-only web pages match the content and functionality of primary pages.

Criteria	Supporting Features	Remarks and explanations
comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.		
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	Comments: Information provided by a scripting language is identified with functional text that can be read by Assistive Technology
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	Comments: A link is provided to support a plug-in or applet to interpret page content.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Comments: Enterprise uses HTML 4.0 form accessibility tags and attributes to aid users of assistive technologies in ways such as clearly labeling form field elements and indicating the grouping of multiple elements.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Comments: A method is provided that permits users with Assistive Technology to skip repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	A time-out alert feature is present and controllable. Comments: A time-out alert feature is present and controllable.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the priority 1 Checkpoints of the Web Content Accessibility Guidelines 2.0 (WCAG 2.0) (December 11 2008) published by the Web Accessibility Initiative of the World Wide Web Consortium.

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Comments: All areas requiring user interaction provide at least one mode of operation and information retrieval that does not require user vision. Web application is written to allow a screen-reader to be used.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Comments: All areas requiring visual user interaction with visual acuity better than 20/70 support screen enlargement and voice output or Assistive Technology.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	Comments: No operations require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Comments: No audio information is required for use of the product.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Comments: No operations require speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Comments: All areas requiring user interaction provide at least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats.	Supports	Product support documentation is available in alternate format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Accessibility and compatibility information is available on https://www.conduent.com/government-healthcare-solutions/
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Conduent provides support services that accommodate the communication needs of end-users with disabilities.

What is the Voluntary Product Accessibility Template (VPAT)?

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

User Tasks Assessed

For the Conduent Health Enterprise MMIS, general user tasks were assumed to be data entry only as it is a web application. Maintenance tasks performed on the client side or server side are not included in this summary.

Conduent Product Accessories for People with Disabilities

Conduent is committed to making their products available to all. In addition to the award-winning Conduent Copier Assistant available for many products, Conduent provides additional accessories for people with disabilities; for example:

- Braille enablement – Pressure sensitive labels allow Braille to be added to almost any copier control console.
- Angled console – This kit, which is currently available for a number of models, inclines the copier console, allowing wheelchair users to view and reach the controls.
- Footswitch – An electrically operated switch which is available on many models, can be used to actuate the "Start Print" button.

For additional information on these and other accessories, contact your Conduent sales representative or call 1-844-ONE-CNDT (1-844-663-2638).